

**Psychiatry Delaware Company LLC  
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Telehealth Services Informed Consent

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Definition of Telehealth

Telehealth involves the use of electronic communications to enable professionals to connect with individuals using interactive video and audio communications. Telehealth includes the practice of psychological health care delivery, diagnosis, consultation, treatment, referral to resources, education, and the transfer of medical and clinical data. I understand that I have the rights with respect to telehealth:

1. I understand privacy and the confidentiality laws apply to telehealth, and that no information obtained through the use of telehealth services will be disclosed without my written consent.
2. My health care provider has explained how the videoconferencing technology will be used to conduct a telehealth session, that unlike a direct patient/provider in person, I will not be in the same room as my health care provider.
3. I understand the potential risks to technology including interruptions, unauthorized access and technical difficulties. I understand my health care provider or I can discontinue the videoconference consult/visit if it is believed videoconferencing technologies are not adequate for the situation.
4. I understand that I have the right to withhold or withdraw my consent to the use of telehealth in the course of my care at any time, without affecting my right to future care or treatment.
5. I understand that telehealth may involve electronic communication of my personal medical information to other medical practitioners who may be located in other areas, including out of state.
6. I understand that no results anticipated can be guaranteed or assured by my provider.
7. I understand my healthcare information may be shared with other individuals for purposes of scheduling and billing. I have the right to be informed of other office staff presence and

confidentiality maintained. I have the right to ask non medical personnel to leave the telehealth examination room and/or terminate the consultation at any time.

8. I agree certain situations – such as emergencies and crisis -- are inappropriate for audio-/video-/computer based psychiatric services. If I am in crisis or in an emergency, I should immediately call 911 or seek help from a hospital or crisis-oriented healthcare facility in my immediate area.

- Rockford Center - (302) 996-5480
- MeadowWood Behavioral Health Hospital - (302) 213-3568
- Recovery Innovations - (302) 318-6070
- Mobile Crisis of New Castle - (302) 577-2484

Consent to The Use of Telehealth By signing this form, I certify:

- That I have read or had this form read and/or had this form explained to me.
- That I fully understand its contents including the risks and benefits of the procedure(s).
- That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_